Redesigning Estonian eHealth governance

Key outputs

1. AS-IS ANALYSIS
   A systematic and comprehensive analysis of the Estonian eHealth system

2. COUNTRY REVIEWS
   Overviews of the eHealth systems of Catalonia, Denmark, Israel, New Zealand, Scotland, Belgium and the Netherlands

3. eHEALTH GOVERNANCE MODEL
   Key deliverable describing primary governance and management processes, as well as permanent and network governance bodies

4. IMPLEMENTATION ROADMAP AND ACTION PLAN
   Activities to implement the governance model, plus recommendations for monitoring and evaluation

5. FINAL REPORT
   Project overview, including lessons learnt

Added value

- Key governance processes and bodies defined, applicable to the eHealth ecosystem regardless of possible future organisational alterations
- All major eHealth stakeholders brought together, key challenges and opportunities defined, agreement reached on future governance model
- eHealth portfolio management process defined to increase transparency of development decisions, ensure readiness for implementation and enhance quality of proposals for new e-solutions
- The critical role of health service design and preparatory activities for e-solution development acknowledged and stressed in the governance model
- eHealth planning unit envisaged as the sector's "task force", acting as a central competence centre and coordination body for the eHealth ecosystem
- Model built on eHealth and ICT governance frameworks, and international best practices
- eHealth steering committee proposed, composed of a wide array of eHealth stakeholders to ensure engagement in key decision-making processes

Project in numbers

- 14 months of intense work in 2021/2022
- 11 project partner experts involved
- 30 interviews or one-on-one stakeholder meetings
- 50 stakeholder representatives engaged
- 7 countries analysed for best practices
- 10 thematic workshops conducted
- 4 comprehensive project reports
- more than 90% of project interviews and workshops held online due to COVID-19