Patient access to their own data | SNS 24 App

Mariana Meira

Shared Services for Ministry of Health | Portugal
Shared Services For Ministry of Health

SPMS is a public enterprise created in 2010 (Decree-Law 19/2010 of 22 March), functioning under the guardianship of the Ministries of Health and Finance.

Its aim is to provide shared services to organisations operating specifically in the area of health, in order to “centralise, optimise and rationalise” the procurement of goods and services within the NHS.
The Portuguese Path

- **2007**: Launch of the National Telehealth Center
- **2012**: Creation of the National Telehealth Center
- **2016**: NHS Contact Center
- **2007**: Launch of the NHS Teleconsultation platform
- **2020**: Deployment of NHS Telemonitoring platform
- **2021**: Digital Health Services Uniformization - SNS 24
Routes in HealthCare Delivery
Descubra a nova app SNS 24

Bem-vinda, Maria Vitória

Unidade de Saúde Familiar de S. Julião (Deias)

Data de Inscrição: 10/Febo/2000

Medicações

Receitas

Patologias

Teleconsulta

Próximos eventos

Consultas de enfermagem

Av. da Saúde, 123
Cep: 2300-123

Certificado Digital COVID

Traja sempre consigo o seu certificado digital

Siga a sua saúde

Acompanhe o seu estado de saúde na área das medições

Medicação no seu bolso

Nunca foi tão fácil renovar a sua mediicação habitual

O SNS 24 à distância de um clique

Acede a todos os serviços SNS através da sua app
NHS 24 App guarantees the portability of information and services, simultaneously contributing to the dematerialization of health processes.
App SNS 24 | Main Services

✓ EU Digital COVID-19 Certificate
✓ Immunisation Records
✓ Prescriptions
✓ Allergies
✓ Living Will
✓ Rare Diseases
✓ NHS Identification Records
✓ Teleconsultation
✓ Chronic Medication Renewal
✓ Access to Multiple Users
App SNS 24 | Numbers

- Digital COVID Certificate: ~ 145 k/day
- Immunisation Records: ~ 32 k/day, ~ 800/day
- Prescriptions: ~ 17 k/day, ~ 900/day
- Downloads: ~ 3.1M, ~ 1.3M
App SNS 24 | Next Steps

- Targeted **Notifications**
- Embedded **Calendar** W/ Health Events
- Health **Programs** (Smoking Control, Weight Control, etc)
- **Exams** Results
- Centralized Management of **Authorizations/Consents**
- Management of **Primary Care/Hospitalar Events**
Thank you