Strategies for new models of care: Hybrid care

Hybrid care Virtual Workshop No.1 in 2021 – 20 May 2021
Hybrid care: mainstreaming virtual care with new models of care workshop

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📅 20 May 2021 | 14.00 – 15.30 CET
📍 Online
Welcome and introduction
Imagining 2029

The 2021 edition of the work programme
Early work: Hospitalisation at home
One of six useful EHTEL factsheets

Innovation Initiative Task Force

1st webinar: How hospitals at home can benefit from digital therapeutics

This factsheet concentrates on how hospitals at home can benefit from digital therapeutics. It offers a brief outline of what digital therapeutics are, how they can be used, and how artificial intelligence can underpin them.

https://www.ehtel.eu/media-room/ehtel-factsheets.html
Focus in 2021

- **Health data**: focusing on spaces and ecosystems
- **Hybrid care**: mainstreaming virtual care with new models of care
- **“Mind the gap”**: facing challenges in bridging the digital transformation
Mainstreaming virtual care with new models of care
What is hybrid care?

Hybrid care can be described as a merging or bringing together of both physical encounters (e.g., appointments or health visits) and virtual encounters - between health and care professionals and patients. Today, there is no single, standardised definition of what hybrid care is.
Hybrid patient journey –
Micaela Seeman Monteiro (Jose de Mello Saude)
Towards a digital stepped care approach

Provided by Marie Paldam Folker, Soren Lange Nielsen, Mette Atipei Craggs:
‘Harnessing the potential of technology for mental healthcare’ drawn from a presentation at:
Three main areas of exploration

• **Clinical**
  Bring together digital/online and real-life therapies (variety of case studies; common challenges; recommended ways to ensure continuity/sustainability)

• **Organisational sustainability of hybrid care**
  Focus on what different sectors need to help them to become - and remain – ‘hybrid’, e.g., change management; cultural implications; include what patients, families, and carers [formal and informal carers] need to cope with pressures, tensions, and illnesses.

• **Technical challenges of blended care**
  Examine the technical challenges to blended care, including data-driven solutions and the need to bring together data from wide varieties of sources and people, including especially end-users.
Three specific goals of this workshop

• **Compare and contrast** two services/sites.

• Explore what are the most effective strategies for developing new models of care, especially hybrid care

• Raise awareness about what **hybrid models of care** are, and what is needed to **progress** with them
Agenda

Welcome and introduction
Presenter: Nessa Barry (NHS Scotland), Tino Martí and Diane Whitehouse (EHTEL)
Time: 10 minutes

Near Me: A hybrid model of care
Presenter: Marc Beswick (NHS Scotland)
Time: 15 minutes

Technology-enabled hybrid health care: A public-private partnership from India
Presenter: Prof. Krishnan Ganapathy (Apollo Telemedicine Networking Foundation/Apollo Telehealth Services)
Time: 15 minutes

Discussion
Front row and whole audience
Time: 25 minutes

Conclusions
Key messages of the workshop and announcement of next session.
Time: 5 minutes
The impact of Near Me video calls in urgent care
Marc Beswick – National Lead, Near Me Network, Scottish GovernmenNHS Scotland
Technology-enabled hybrid health care: A public-private partnership story from India

Krishnan Ganapathy – Apollo Telemedicine Networking Foundation & Apollo Telehealth Services
Discussion
Front row (provisional order)

- Elisabetta Graps – AReSS, Puglia, Italy
- Solvejg Wallyn – Flanders, Belgium
- Mette Atipei Craggs – Centre for Telepsychiatry, Odense, Denmark
- Astrid van der Velde – Isala Heart Centre, Netherlands
- Stuart Anderson – University of Edinburgh, Scotland
Continuing discussion

• Input from the audience
  (from a wide range of stakeholder types and associations)
Conclusions
Some tentative key messages

• **Planning** for implementation is needed.
• Examination of **care pathways/redesign of services** are really important.
• A range of **different services** might work best as ‘hybrid’ (e.g., urgent care; mental health; chronic conditions).
• Key as ‘wrap-arounds’ are: **Education** and **training**; **Evaluation**.

A **disruptive situation** (e.g., COVID-19) can help to generate rapid change. The **ongoing challenge** is then how to make the new solutions ‘stick’.
Next event on 28 May 2021

International Summit on Innovation and Technology

https://www.ehtel.eu/events/11-events/97-spotlight-telemedicine-summit.html
Watch out for the following event on 17 June 2021

► Building the data-driven hospital and facing the challenges: from EHRs to data ecosystems
17 June 2021
Thanks to the support of European projects

www.ehtel.eu/activities/eu-funded-projects.html

• NWE-Chance

• SCIROCCO Exchange

• vCare
Thank you to everyone!

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