

Looking backwards: the impact of digital health on primary care daily practice

*EHTEL 2024 Symposium
Brussels, December 4th 2024*

CASAP

Public consortium

Primary care provider since 2005

(care, cure, health promotion and prevention)

Urban area

100 professionals (doctors, nurses, social workers, dentists, health assistants)

Team work and role shifting

Looking for innovation, comprehensiveness and higher professional development

POPULATION

PCT Can Bou: 35.852

Nursing homes team: 700

Emergency unit: 200.000



Professionals

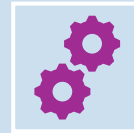
Success story

- E-Health record
 - Continuity
 - Comprehensiveness and Primary Care Team building
 - Imaging (X-Ray, MRI, Retinography...) and data (lab) integration
 - Coordination between levels
 - Feedback and warnings
 - Health and social integration
- Interconnectivity between levels
 - Asynchrony consultations
 - Teledermatology

Challenges or drawbacks



Too much info. AI needed



Coordination depends also on people, not just tools



Providers and Health Authorities

Success story



Big data



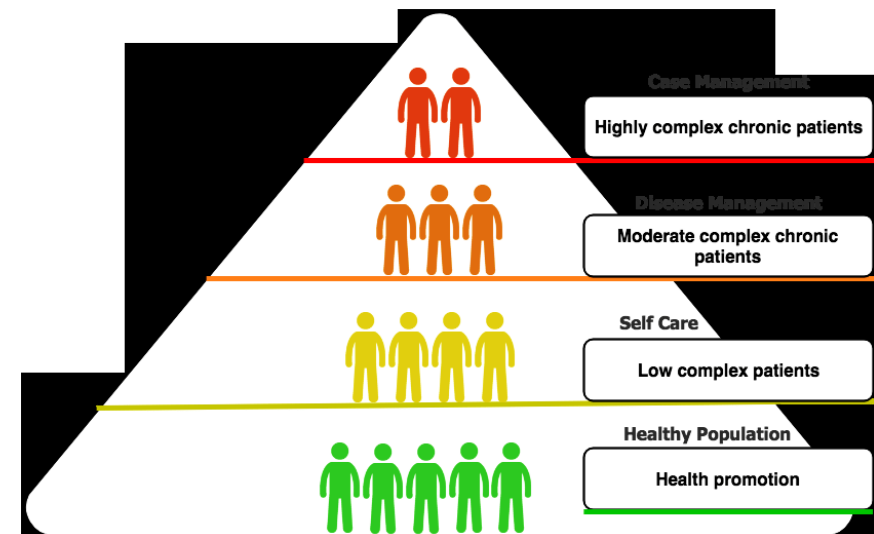
Care management
options



Accessibility
increased

Challenges or drawbacks

- Clinicians overload
- Planning needed
- Services resources needed



Citizens

Success story

On-line scheduling

On-line accesibility

Personal data management

Challenges or drawbacks

- Loss of clinical managing
- Digital illiteracy
- Chat conversations



Thank you!

aperis@casap.cat